

Subject: Chain Slap / Vibration Noise from Transfer Case on Jimny (A6G415) M/T

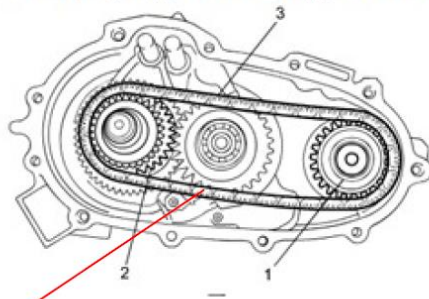
This bulletin is to inform all Suzuki Automobile dealerships of the noise protruding from the transfer assembly chain when vehicle is taking off on an incline in 1st gear under 2000 rpm. Take note that this vibration is a characteristic of the design of the Transfer case and it is normal.

The noise experienced is due to the release of the chain tension when the vehicle is stationery or brought to a standstill. On take-off this slackness of the chain is reduced due to the load and thus this chain slap / vibration is audible. Refer below illustration:

Fig2



13) Install input shaft (1), sprocket output gear (2) and drive chain (3) as an assembly to front case.



Chain repair kit - this is the area where the noise is experienced due to the vibration of the chain when vehicle takes off in first gear at around 2000rpm.

This is normal and will not cause any damage to the transfer assembly unit.

Please educate and notify the Sales Team at the Dealer to inform all clients that are interested in purchasing the Jimny (A6G415). The dealer has to educate and make the customer aware about this characteristic of the vehicle.

Previous owners of Jimny (SN413) model are fully aware of this noise from the transfer chain assembly when taking off on an incline. This has always been a characteristic of this Transfer case design.

AFTER SALES DEPARTMENT

SUZUKI AUTO SOUTH AFRICA (PTY) LTD