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HP Officejet Pro K5300 and K5400 Printer Series - Print a Self-Test Page

Introduction

Use the self-test diagnostic page to view current printer information, cartridge status, and printhead health status. The self-test diagnostic page can be used to troubleshoot printer problems and verify the installation of optional accessories, such as the duplex unit.

Video of printing a self-test report

The following video demonstrates how to print a self-test report.

 **NOTE:**

This video shows the HP Officejet Pro K5400. The outside of the product might not look the same as your product, but the steps are the same.

If you have trouble viewing the video, or to view the video in a different size, [click here to play the video on YouTube](#) .

Print a self-test page

You can print a self-test diagnostic page using the control panel or the computer.

Print a self-test page from the printer control panel

If your model has a self-test diagnostic page button () on the printer control panel, press it once.

If not, perform the following steps:

1. Press and hold the Power button ().
2. Press the Cancel button () once, and then release both the Power and Cancel buttons.

Print a self-test page from a Windows computer

Perform the following steps to open the printer Toolbox and print a self-test diagnostic page.

1. Right-click the **HP Digital Imaging Monitor** () in the icon taskbar at the bottom of

the screen near the clock.

2. Click **HP Officejet Pro K5300 or K5400 Series**.
3. Click **Display Printer Toolbox**. The Printer Toolbox displays on the screen.
4. Click the **Services** tab.
5. Click **Print Self-Test Diagnostic Page**.

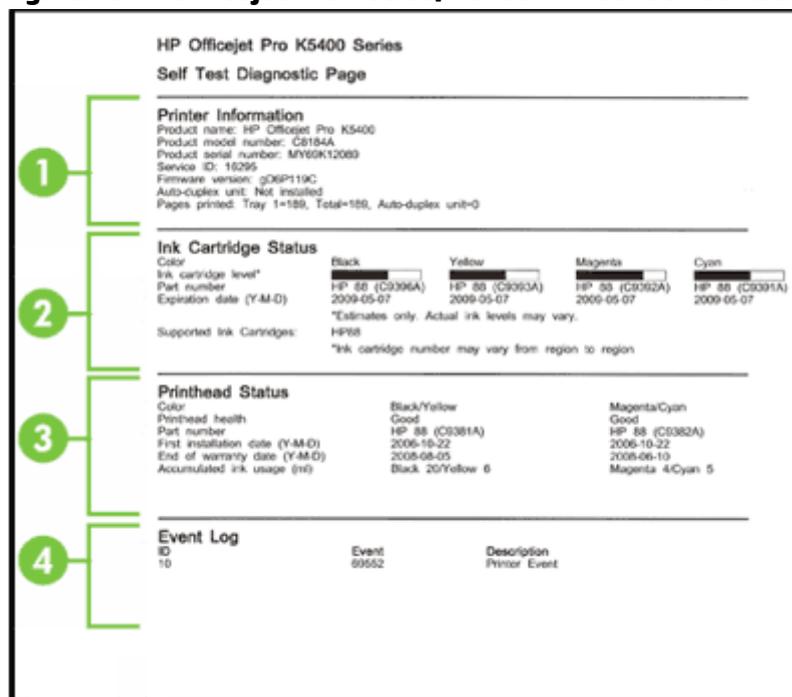
Print a self-test page from a Macintosh computer

Perform the following steps to print a self-test diagnostic page using the HP Printer Utility for a Macintosh computer.

1. Click **Device Information** from the *Information and Support* panel.
2. Click **Print Self-test diagnostic Page**.

Description of the self-test page

Figure 1: HP Officejet Pro K5300/K5400 Printer Series - Self-test Diagnostic Page



The table describes the various terms found on the Self-Test Diagnostic page.

Number	Name	Description
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Number	Name	Description
1	Printer Information	Shows device information (such as the product name, model number, serial number, and firmware version number), the accessories that are installed (such as the duplex unit), and the number of pages printed from the trays and accessories.
2	Ink Cartridge Status	Shows the estimated ink levels (represented in graphical form as gauges) and the part numbers and expiration dates of the ink cartridges.
3	Printhead Status	<p>Shows the status of the printhead health and the part numbers, first-installation dates, and end-of-warranty dates of the printheads, as well as the accumulated ink usage.</p> <p>The status options for the printhead are: good, fair, and replace. If the status is 'fair', then the print quality must be monitored, but the printhead does not need to be replaced. If the status is 'replace', then the printhead should be replaced.</p>
4	Event Log	Shows a log of recent events that have occurred.

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